

***OUTSTANDING OPPORTUNITY TO SERVE THE CITIZENS OF  
BROWARD COUNTY, FLORIDA  
AS THE  
DIRECTOR OF REGIONAL EMERGENCY  
SERVICES AND COMMUNICATIONS***





## Introduction

Slavin Management Consultants has been retained by Broward County, Florida to assist in the recruitment, hiring, and orientation of a new Director of Regional Emergency Services and Communications. This profile has been developed after consultation with appropriate County staff. The County is unified in its objective to hire a highly-qualified professional based on the interpersonal and professional qualities and skills desired for the position.

## Broward County

Bordering southeast Florida's Atlantic coastline, Broward County is the eighteenth largest county in the nation and the second largest in the State of Florida. It is located between Palm Beach and Miami-Dade Counties, forming the center of South Florida's largest metropolitan area in which 5.6 million people reside. Within the County's 1,220 square miles are 31 municipalities, the largest of which is the County seat, Fort Lauderdale. Nearly two-thirds of the County is part of the undeveloped Everglades conservation area. Broward County boasts more than 23 miles of pristine Atlantic coastline and its beaches attract both the local population and tourists from around the world. With an average year-round temperature of 77 degrees, Broward County has a tropical climate and is a choice destination for over thirteen million visitors every year.

Broward County's warm climate, ethnic and racial diversity, expanding economy, myriad of housing options, excellent schools, state-of-the-art healthcare, and advanced transportation system afford its residents an exceptional quality of life. Broward offers world-famous fine dining, theater, nightlife, and

shopping venues as well as an abundance of recreational activities like golf, deep sea fishing, boating and unlimited opportunities for fun on the beach. Florida's second largest public school district serves Broward County, providing excellent primary and secondary education. In addition, there are many prestigious local and regional colleges and universities offering excellent higher education opportunities.

The Fort Lauderdale-Hollywood International Airport is a part of Broward County and most major cruise lines operate out of the Broward County Port Everglades facility. Among Broward's abundant retail shopping options is Sawgrass Mills, one of Florida's largest shopping malls. For the sports enthusiast, Broward is home to the NHL's Florida Panthers while other major sports teams like the Miami Heat, the Miami Marlins, and the Miami Dolphins, are just a short drive away.



## The Broward County Government

Broward County is governed by a nine-member Board of County Commissioners (BOCC). Commissioners are elected by district in partisan elections to four-year staggered terms. The County Mayor and Vice Mayor are annually elected by the BOCC. The BOCC appoints a professionally qualified County Administrator, a County Attorney and a County Auditor. Broward County voters also elect a Supervisor of Elections, a Property Appraiser, a Sheriff, a State Attorney, a Clerk of Courts, a Public Defender, and Circuit and County Judges. These constitutional officers manage their own agencies but rely on the BOCC for some funding. All other County functions fall under the responsibility of the BOCC and are managed by the County Administrator. The County currently employs approximately 6,200 FTEs under the County Administrator and its FY 2018 budget is approximately \$4.8B. Broward County central administrative offices are located in the heart of downtown Fort Lauderdale within walking distance of the Broward Center for the Performing Arts, the Museum of Art, the Museum of Discovery and Science, highly acclaimed restaurants and other entertainment opportunities.

For more information about Broward County, and the Office of Regional Emergency Services and Communications visit [www.browardcounty.org](http://www.browardcounty.org)

## About the Office of Regional Emergency Services and Communications

The Office of Regional Emergency Services and Communications is responsible for the management, engineering, implementation, operations and strategic direction of the Broward County Regional Public Safety Communications Infrastructure, Public Safety Applications, Consolidated Regional E-911 Call Taking/Dispatching System and Emergency Services that are under the County's directive. This Communications Infrastructure is the network used by Broward County municipalities and Public Safety Answering Points (PSAPs) to establish connections to hosted applications such as the Computer Aided Dispatch

(CAD) system which serves Broward County local government and all public safety agencies. They are also leveraged by State, Federal, and other County agencies for mutual aid and/or disaster recovery efforts. This Office is further responsible for developing and maintaining the Public Safety Infrastructure Annual Technology Plan. Thirty-one municipalities, 22 law enforcement and fire rescue agencies, and five PSAPs throughout Broward County rely on this Office for the mission critical public safety communications and applications they use in their day-to-day response to emergency and other public safety calls for service.

The Office of Regional Emergency Services and Communications is comprised of four sections: Regional Public Safety Applications, Wireless (Radio) Systems (Narrowband Voice and Broadband Data), E-911 Wireline/Wireless Program and Consolidated Regional E-911 Call Taking/Dispatch System.

Each section has program management responsibilities which provide the planning, engineering, project management, and operational guidance functions required to support the County's Regional Public Safety Applications and Communications Infrastructure, and the Consolidated Regional E-911 Call Taking/Dispatching System.

Call taking, teletype (queries only) and dispatch functions are contracted to the Broward Sheriff's Office under a Performance Based Operator Agreement with Broward County. There are approximately 450 employees managed by the Sheriff's Office for this 24/7 function. The Director will be responsible for managing this Operator Agreement along with lease agreements for facilities and municipal participation agreements.





### **The Director of Regional Emergency Services and Communications**

Under general direction from the Assistant County Administrator, the Director of Regional Emergency Services and Communications is responsible for planning and managing the daily operations and financial performance of the Office of Regional Emergency Services and Communications. The Director may also be responsible for additional emergency services as may be determined by the County Administrator. Regional Emergency Services and Communications currently employs 38 FTEs and has a 2018 budget of \$135,592,935.

Critical responsibilities include:

- ensuring collaboration across all municipalities, the Broward Sheriffs Office and the County Government so that all stakeholder positions are accurately and fairly represented and that both operational and technical plans meet the needs of participating municipalities;
- collaboratively developing and administering strategic plans;
- working collaboratively with all stakeholders including fire chiefs, police chiefs, city managers, and Broward Sheriffs Office to determine their needs and to develop efficient, effective and tailored solutions which both meet their needs and help drive efficiencies;
- leading a staff of professionals to include providing them with necessary direction, advice and guidance and inspiring them to reach their full professional potential;
- maintaining responsibility over the County's mission critical Public Safety systems and regional Dispatch Centers.

### **Required Education and Experience:**

Requires a Bachelor's degree from an accredited college or university with major course work in business administration, public administration, communications, emergency management, computer science, or closely related field. Requires eight (8) years increasingly responsible experience in emergency services, mission critical communications infrastructure and applications and/or management of public safety dispatch operations including four (4) years of administrative and supervisory responsibility.

Must know and understand large and complex local governmental operations including budgeting principles and techniques.



Must be able to analyze administrative, operational, and fiscal issues and make sound recommendations for solutions. Must be able to establish and maintain effective working relationships with a wide variety of internal and external stakeholders and must be able to express ideas effectively, both orally and in writing. Must be politically astute but apolitical, straightforward, consistent and have impeccable professional and personal integrity.

### **Compensation:**

The current salary range is \$115,157.09 - \$183,790.11. Beginning salary will be commensurate with education and experience. An attractive benefits package which includes participation in the Florida Retirement System will be provided.

### **County benefits include:**

- Florida Retirement System (FRS) - Employees have the choice of two retirement plans: the traditional pension plan with eight years of vesting or the investment plan with one year of vesting.
- Deferred Compensation—The County offers a 457 plan offered through three providers: ICMA Retirement Corporation, MetLife, and Nationwide Retirement Solutions.
- Flexible Spending Accounts — Medical expense and dependent care accounts.
- Vacation and Sick Leave — Leave is accrued for vacation and sick time; additionally 40 hours of job basis leave is granted annually
- Holidays — Ten holidays and two personal days.
- Insurance Coverage — The County offers a variety of benefit plans that employees can purchase including Health, Dental, Vision, Flexible Spending Accounts, Long Term Care, Long Term Disability, and Pre-paid Legal.
- Life Insurance — The County offers \$25,000 of group term life and AD&D Insurance. Employees can purchase additional life insurance for themselves and their dependents and spouse/domestic partner.
- Additional Benefits — Credit Union, Employee Development and Personal Income Protection Plans (AFLAC). For additional information on benefits, please visit: [www.broward.org/benefits](http://www.broward.org/benefits).



## To Apply

This position will remain open until filled. First review of resumes will take place on December 29, 2017. Please email cover letter, resume and present salary to:

Robert E. Slavin

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**Note: Under Florida Law, resumes are public documents and will be provided to the media upon request. Please call prior to submitting your resume if confidentiality is important to you.**

## Broward County is an Equal Opportunity Employer

